

Bringing Civility to Verbal Conflict

Thursday, October 19

Columbia Metropolitan Convention Center
1101 Lincoln Street, Columbia, S.C.

A joint training session hosted by



SOUTH CAROLINA
SCHOOL BOARDS ASSOCIATION



Municipal Association
of South Carolina

Bringing Civility to Verbal Conflict training continues the joint initiative of the Municipal Association of South Carolina and the South Carolina School Boards Association to promote good leadership at the level of government closest to residents' lives.

This training will provide public service professionals with time-tested communication skills proven to help de-escalate volatile situations, safeguard fellow team members' emotional and professional well-being and significantly enhance a government agency's professional image.

Registration Information

This training replaces this year's Beyond the Basics, which is typically held in October.

The Bringing Civility Back to Verbal Conflict training registration fee is \$100 and includes lunch. The registration deadline is October 11.

Register online at scsba.org



Speaker

**Chief Harry Dolan (Retired)
CEO, Dolan Consulting Group**

Harry P. Dolan is a 32-year veteran who brings 25 years of public safety executive experience to his courses. He now addresses issues related to public service provision organizations such as law enforcement and corrections agencies, fire departments, emergency medical services, hospitals and school districts.